
Business Process Reengineering Specialist

Responsibilities:

- Applies process improvement and reengineering methodologies and principles to conduct process modernization/improvement projects in outpatient clinic settings specific to WRAMC's EHR (AHLTA).
- Transition existing project teams and facilitate project teams in the accomplishment of AHLTA-related applications/objectives.
- Provide group facilitation, interviewing and training
- Incorporate the business unit's (clinic) modern business methods, identify best practices, create and assess performance measurements to improve quality of patient care and enhance the patient care experience.
- Ensure enterprise-wide integration of business process reengineering efforts

Requirements:

- MBA or MS with 10 plus years healthcare industry experience
- 2+ years experience in business process reengineering, benchmarking, and quality management

Additional Qualifications:

- Experience in applying Six Sigma as a methodology
- Solid experience using business management tools
- Must have working knowledge of AHLTA 3.3.3.2
- Ability to translate information and develop insights
- Possess excellent data-gathering, analysis, and listening skills
- Ability to provide for various forms of knowledge transfer
- Ability to engage with senior level management
- Ability to work alongside clients at their work stations; achieve an understanding of their requirements and concerns
- Ability to address potential problems before customer awareness
- Possess excellent oral and written communication skills