

CareOregon is a nonprofit community benefits company based in Portland, Oregon, with satellite offices around the state, serving members of two CareOregon Medicare Advantage plans, as well as Oregon Health Plan (Medicaid) members through four Coordinated Care Organizations. Their mission is to cultivate individual well-being and community health through shared learning and innovation. By focusing on total health and well-being, not just health care, their employees help members live their lives to the fullest.

Following are some registered nurse positions at CareOregon that are currently vacant:

RN- Transitional Care and Outreach (Portland and Medford, OR)

The Transitional Care and Outreach RN is part of an innovative, community-based team. This position works collaboratively with members who may have complex medical/psychosocial/addiction issues and their families/caregivers as well as with members of multidisciplinary teams (MDT) to help members transition from acute care to their community care setting. Using evidence based transitions interventions, the Transitions RN will engage members and providers across the care continuum to identify and address risks associated with hospital readmission and barriers to care. This position will engage with members telephonically and in-person, in the hospital and clinic settings, members' homes and/or community settings. The Transitional Care and Outreach Team is part of an advanced illness initiative which aims to improve quality of care, coordinate care across the continuum, reduce hospital readmissions, and increase access to end of life care.

Current unencumbered Oregon RN license and a current driver's license required, as well as dependable transportation, with evidence of insurance. Minimum 1 year nursing experience required. Additional experience in home care, advanced illness, palliative care, hospice, and primary care or case management and a Bachelor of Science in Nursing are preferred.

Quality Assurance Supervisor- RN (Portland, OR)

The Quality Assurance Supervisor will supervise and oversee the grievance, appeals, and credentialing teams. This position also assists with the creation and implementation of policies, procedures, and process improvement activities within the department. The supervisor is responsible for all personnel activities for staff and will have the basic knowledge and skills to perform the tasks of the team during times of coverage needs or reassignment of work. This position ensures staff members are performing at required competency and production levels and mentoring and modeling the CareOregon Spirited Values to help meet department goals. In addition to the above duties, this position will also ensure reporting of various regulatory documents such as Part C and Part D complaints/appeals, MAP reporting requirements related to complaints and appeals and ongoing needs associated with NCQA activities as directed by the Quality Assurance Manager are being met. Participation on the Credentialing and Peer Review Committee is required.

Minimum 3 years experience in a healthcare, social services, managed care or clinic setting and at least two years of supervisory experience. Preference may be given to those with experience

in quality assurance, health plan operations, and committee staffing. An unrestricted Oregon registered nurse's license is required.

RN- Advanced Illness (Portland, OR)

The AIC Nurse will focus primarily on a defined panel of high-cost/high risk members as part of a multidisciplinary team approach to bending the cost-curve for these members by enhancing community-based support. The Advanced Illness Care Nurse will work with members, their families/caregivers as well as with members of multidisciplinary teams (MDT) across the continuum of care. These members have advanced illnesses and often have other complex medical/psychosocial/addiction issues. The AIC Nurse will provide support and care for members in various settings including: all types of members' home settings, assisted living residences, shelters, hospitals, emergency departments, skilled nursing facilities, clinics, and specialty settings.

The AIC Nurse will support members by offering to promote real-time communication and coordination of care across all clinical settings, engage primary care physician as a core member of the team to optimize symptom management, educates, counsels and supports individuals, provides longitudinal advanced care planning, and comprehensive transitional care. The AIC Nurse will achieve this with a trauma-aware and trauma-informed approach to address the multiple challenges that many of our CareOregon members face.

Bachelor of Science in Nursing with current unencumbered Oregon RN license and a valid driver's license, a personal vehicle, and safe driving record with a minimum of three years of experience working as a RN in the following areas: Home Health, Hospice, Palliative Care, or Community Health. Experience in inpatient/ED, primary care, behavioral health or chemical dependency, experience working with a diverse community of individuals whose health has been impacted by social determinants, trauma, and marginalization and experience utilizing motivational interviewing, trauma informed, interdisciplinary team approach to care and skilled in having advanced care planning conversations are all strongly preferred.

Primary Care Innovations Specialist (Portland, OR)

This position provides leadership in technical assistance, coaching, and training to member clinics in areas related to the primary care medical home development (Patient and Population Centered Primary Care) across multiple CCO regions and non-network providers. This position will spend time teaching and facilitating collaborative meetings, providing on-site supporting member clinic leadership and care teams, and supporting regional practice coaches implementing and improving areas related to PCPCH certification, leadership, data systems, team based care, access, and care management in order to improve Triple Aim outcomes in Primary Care. This requires a high degree of collaboration and influence with multiple external agencies and coordination with external clinical and operational leadership.

Position requires two years of primary care improvement, or related experience and/or education with demonstrated ability to perform the essential functions of the position.

Previous coaching/practice facilitation and/or project management experience and/or a RN or MPH degree preferred. Experience in building reports from EHR systems or nursing background highly desirable.

For more information about these positions or to apply, contact [Jennifer Stoner](#), CareOregon Human Resources Recruiter, or visit <http://www.careoregon.org/AboutUs/Careers.aspx>.

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